



## Capability Statement

Fire Equipment Services (FES) works in partnership with building owners and asset managers to ensure fire and life safety systems remain operational at all times.

Whether it's testing and inspection, supply and installation or emergency management training, FES provides clients with solutions to their needs whilst focusing on efficiencies within its service delivery and commitment to compliance.

Delivering a comprehensive range of specialist services by utilising our own highly skilled technicians and trainers, FES is able to deliver Essential Safety Measures (ESMs) and Emergency Management Training (EMT) throughout Victoria, both professionally and with integrity. This is evident in FES' long-standing servicing partnerships and ongoing dedication as a service provider to its 25,000 clients.

With our team of service technicians, along with a dedicated management and administrative team, FES provides an exceptional service experience. Attention to detail is paramount in the services delivered enabling clients to focus on their core business, knowing that compliance requirements are being managed by the professionals, Fire Equipment Services (FES) - a Division of Fire Rescue Victoria (FRV).

FES' ability to provide ESM services to complex facilities demonstrates its capability as a 'professional' service provider.

### FES' SERVICE CAPABILITIES INCLUDE-

#### FIRE & LIFE SAFETY SYSTEMS

- Fire Detection and Alarm Systems
- EWIS / OWS
- Gaseous Suppression
- VESDA
- Fire Sprinkler Systems
- Special Hazard Systems
- Portable Fire Fighting Equipment
- Hose Reels
- Hydrants / Booster Connections
- Means of Egress items
- Fire / Smoke Doors / Exit Doors
- Emergency & Exit Lighting
- Testing & Tagging
- Passive Fire and Smoke Containment systems
- Building Fire Integrity Inspections
- AESMR
- Project and Contract Capabilities

#### EMERGENCY MANAGEMENT TRAINING

- Warden / Chief Warden courses
- Emergency Training
- Initial Emergency Response
- Practical evacuations
- Consultation Services
- Evacuation Drawings
- Emergency Procedures
- Place of Public Entertainment Safety Officer Course

### QUALITY ASSURANCE AND TECHNICAL EXPERIENCE

**Quality Assurance**      ▪ **Certified to:** ISO 9001:2015

**OH&S**      ▪ **Certified to:** AS 4801:2001

**Customer Support**      ▪ **24/7 phone number** (1300 855 163)  
▪ **23** operational & administrative staff

**Technical expertise**      ▪ **44** Portable Fire Equipment Technicians  
▪ **16** Fire Detection & Alarm Technicians  
▪ **2** Gaseous Suppression Technicians  
▪ **2** Passive inspection technicians  
▪ **22** FRV Leading Fire Fighters (off duty) -Workplace Emergency Management Training  
▪ **2** x Specialist contractors for Annual Flow & 5yearly Hydrostatic testing on pumped systems  
▪ **3** x Specialist contractors for Sprinkler & Pump set testing

**Technology**      ▪ **Firecode®** - Asset Management & Reporting System  
▪ Web based client portal