

31 August 2021

Dear valued customers,

Fire Equipment Services (FES) has recently received numerous calls requesting in-person, on-site surveys for the purposes of quoting new services and equipment.

Under the current COVID-19 restrictions, in-person, on-site surveys for quotation purposes are not permitted.

FES is committed to remaining responsive to your needs and is pleased to be able to continue offering free site surveys and quotes for your essential safety service requirements via FaceTime or video call from a mobile phone or tablet that can enable a virtual 'walk-through' of your facility.

To further assist with the quotation process, clients can also send through their Occupancy Permit along with block plans, asset registers/logbooks, previous service reports and/or photos of any equipment requiring servicing or replacing.

Safety is always our absolute priority and we endeavour to continue to assist all clients in every way possible, whilst still ensuring we are compliant with all current restrictions.

Please email sales@fes.com.au today for your COVID-Safe contact-free quote.

Kind regards,

A handwritten signature in blue ink, appearing to read 'Stuart Yarnall', is positioned above the typed name.

Stuart Yarnall
General Manager